

Notice of References Cited

Application/Control No.

09/922,297

Applicant(s)/Patent Under
Reexamination
POTTER ET AL.

Examiner

Vanel Frenel

Art Unit

3627

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-5,365,425	11-1994	Torma et al.	705/2
*	B	US-5,845,254	12-1998	Lockwood et al.	705/2
	C	US-			
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	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	The status of TQM in healthcare, Health Marketing Quarterly; New York; 1998 by Yasin, Mahmoud M; Meacham, Katherine A; Alavi, Jafar.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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